# **Chapter VI: Results**

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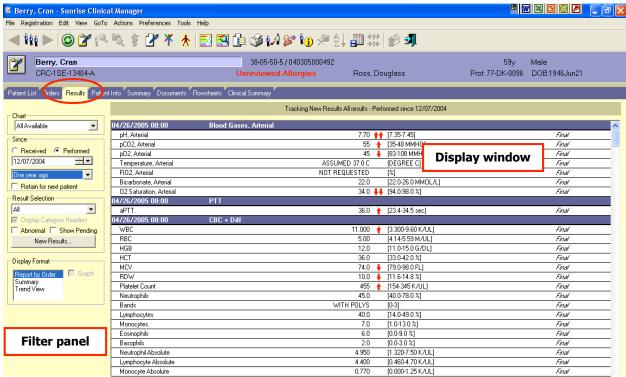
#### Results Tab Overview

The **Results** chart section is where you can view clinical results for selected patients. It is comprised of the **Display** window and the **View Control Panel**.

The **Display** window of the **Results** chart section displays results in the form of numbers, text, and graphs, based on the type of result and the display format you select in the **View Control Panel or Filters**. The **Display** window's title bar reflects the **Since** and **Result Selection** filters you select. If more dates or results are available than can be displayed at one time, scroll bars allow you to scroll the dates or results into view.

The **Filter** panel, to the left of the **Display** window, is where you set your criteria for displaying results. A filter enables you to focus on selected results by "filtering out" results that don't meet your criteria. For example, if you choose the **Imaging** filter, only the results from the Radiology department display.

To display the **Results** chart section, click the **Results** tab, or from the **Go To** menu, choose **Chart Section**, then **Results**.

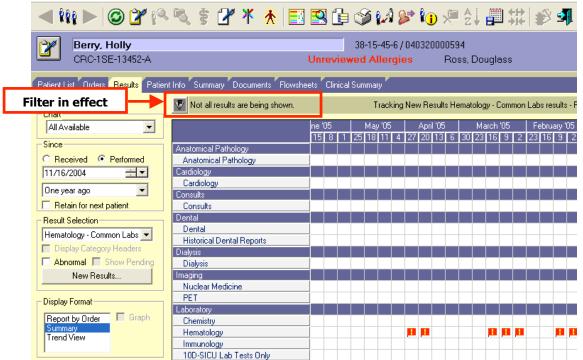


Screen 6.1: Results Tab Overview

#### **Filters**

You can specify which results you want to see by screening or *filtering* which results are to be displayed. A *filter* is a collection of one or more result categories or items. For a result to be displayed, it must fall into the specified category or match the specified result item. A filter enables you to focus on selected results by "filtering out" results that don't meet the filter criteria. For example, you can create a filter to display only lab results or only x-rays, or even specific tests or result components.

The **Filter** icon displays at the top left corner of the **Display** window to indicate that the results are filtered.



Screen 6.2: Filtered Results

#### **Filter Definitions**

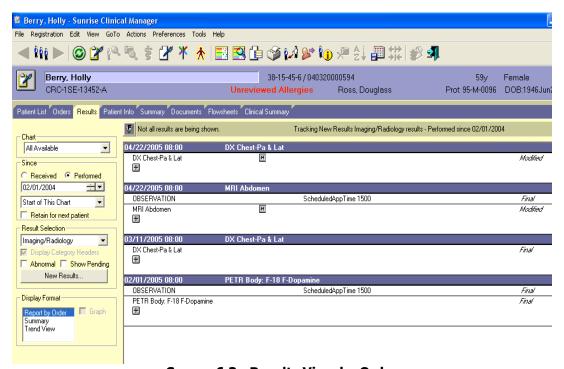
Chart: All Available refers to all information for all visits that exist for a patient, including historical visits (before August 21, 2004). The This Chart filter setting screens all results since the CRIS 'go-live' date of August 21, 2004 regardless of how many times the patient's visit status changes. The This Chart filter setting views all of the patient's visits as one chart.

- **Since**: Used to specify a date range for viewing. When you know exact dates, enter the start date in the **Since** field. If there is an end date, enter the date in the **To** field. You can also use pre-defined timeframes from the drop-down list such as one week ago or one month ago. You should not use both options at the same time. Note: If a time frame is used it will change the **Since** date.
- **Result Selection**: This option lets you view **ALL** information by department or category. Other categories are also available such as (but not limited to):
  - Imaging/Radiology
  - All Labs
  - Transfusion Medicine

- Chemistry-Common Labs
- Hematology-All Labs
- Microbiology
- Display Format: This option gives you multiple ways to view information, the Report view, Summary view, or Trend View.

# **Display Format Views**

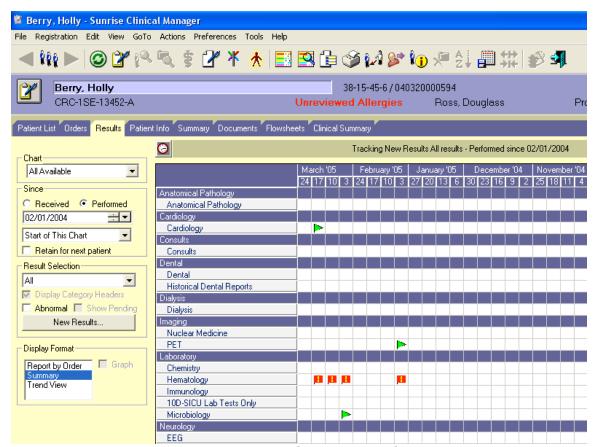
1. **Report by Order** view displays results sorted by date and time, and each result with the associated order as its header.



Screen 6.3: Results View by Order

In the **Report by Order** view, the selected results display the performed date/time, all numeric and textual information, the result reference range (if available), and the abnormality.

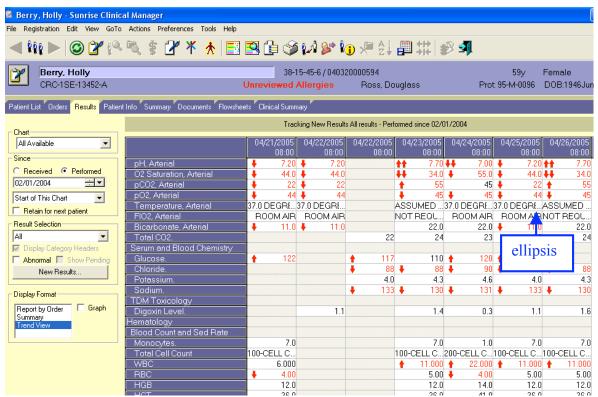
2. Summary view displays an overview of results for a selected patient, based on the options you have selected in the Chart, Since, and Result Selection sections in the Filter panel. The Summary view does not provide detailed result information, but indicates whether or not specific results exist for a given date. The information displays in a grid with dates at the top and result categories on the left side.



**Screen 6.4: Results Summary View** 

3. **Trend** view displays results in a grid or spreadsheet format. This view is most useful for viewing and comparing numeric results. The result category headings are listed down the left side of the display window. Abnormal results display in red: arrows indicate whether the result is above or below the normal range.

An ellipsis (...) is displayed if text results in the **Trend** view don't fit in a column. You can resize the column to view the text results. An asterisk is displayed if there is a result or additional information associated with that order that is not being displayed in the **Trend View**. Double click on the cell to display additional result detail.

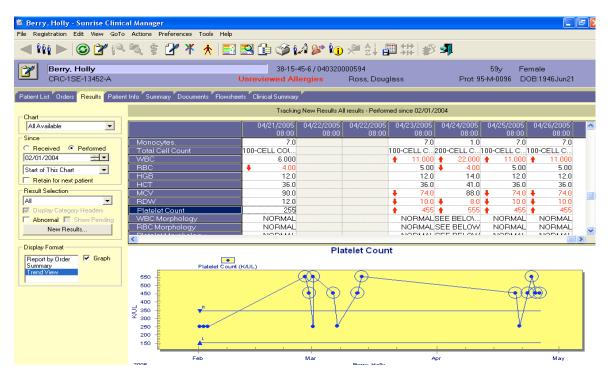


**Screen 6.5: Results Trend View** 

Results can be filtered in the **Trend View**. When any Result Selection other than **All** is chosen, the **Display Category Headers** function is activated. Checking or unchecking this function allows the user to view individual result components with or without displaying the department or category the result is associated with.

# **Working with Graphs**

You can view results in a graph format when you select **Trend View** from the **Filter** panel and check the **Graph** check box. You must select a result component to graph (for example, Platelet Count). The line graph does not display when the result item you choose contains text or if results do not exist.



Screen 6.6: Graphed Results

You can display a shortcut menu when a graph is displayed by right-clicking on the graph. The options in the shortcut menu allow you to customize the graph by selecting a plotting method, grid lines, and font size. You can check or uncheck options in the shortcut menu to display a normal range for the graph, to mark data points, and to specify whether the graph should be displayed in color. You can also zoom in on the graph, maximize the graph, print, or export the graph file from the shortcut menu.



Screen 6.7: Graph Shortcut Menu

#### **How to View Results in Graph Format**

- **1.** In the **Display Format** section of the **Filter** panel, choose **Trend View**.
- 2. Select a row in the trend grid.

- **3.** Click the **Graph** check box. The graph appears in the lower half of the **Display** window.
- 4. To change the graph format, click the right mouse button, and select the format options you want from the shortcut menu.

#### **How to Remove a Filter**

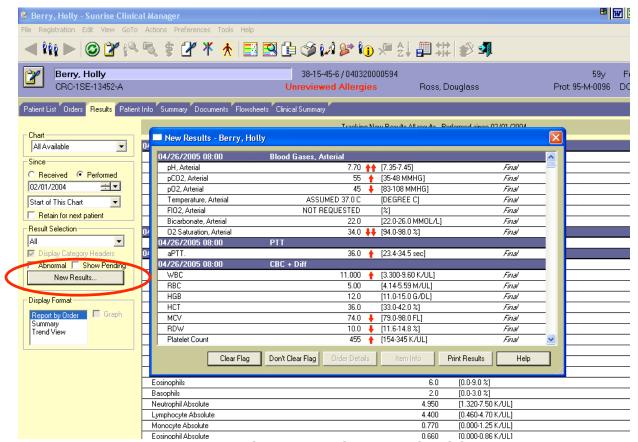
Once a filter is applied, you can remove it or change to another filter. To remove a filter, change the **Result Selection** back to **All**.

#### View New Results

You can display new results from the **Results** tab. In order for the **New Results** button to be activated on the **Results** tab, your **Flag New** feature must be set to **On** from the **Patient List** tab.

#### To view new results from the Results tab:

- 1. Click the **New Results** button. The **New Results** dialog box will display.
- To clear the flag, click Clear Flag on the New Results dialog box. Otherwise, click Don't Clear Flag.



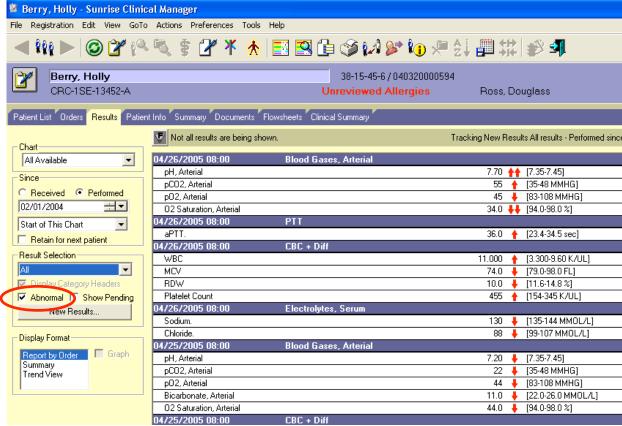
Screen 6.8: New Results Button and New Results Dialog Box

#### View Abnormal Results

You can limit the display in the **Results** tab to abnormal results only.

# To display abnormal results only from the Results tab:

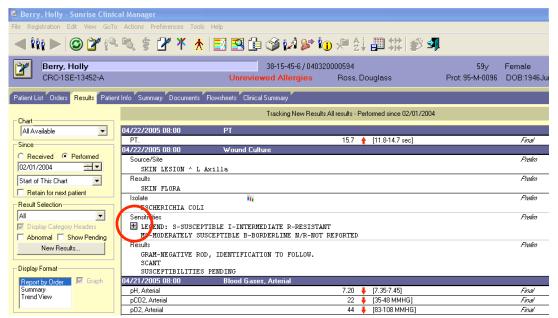
- 1. Click the **Abnorma**l checkbox. Only abnormal results will display.
- 2. To view all results, uncheck the **Abnormal** checkbox.



Screen 6.9: Abnormal Results Checkbox

# Viewing Expanded Results

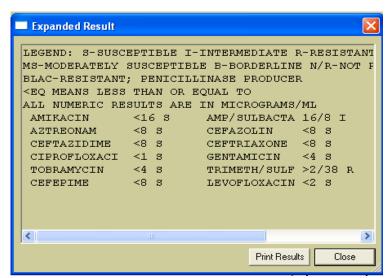
If a result contains more information than can be displayed at one time in the **Display** window of the **Results** chart section, you can view the complete result in the **Expanded Result** dialog box.



Screen 6.10: Expanded Results Icon

# To view an expanded result:

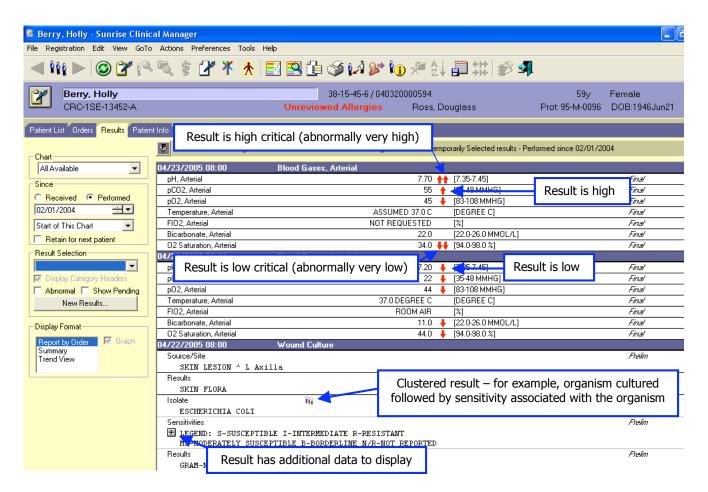
1. In the results detail section, click the **Expanded Result** icon. The **Expanded Result** dialog box opens and displays the text of the result. If available, an indication of where the result falls in the range is also displayed (for example, normal, abnormally high, etc.).



Screen 6.11: Expanded Result Screen

# **Symbols**

The following symbols and icons indicate the various types of results:



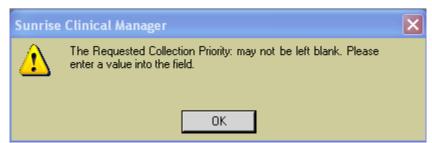
Screen 6.12: Results Tab Symbols

#### Re-order from Results Tab

Some tests and procedures can be reordered directly from the Results tab.

#### To re-order from the Results tab

- 1. Right-click on the test result that you want to re-order.
- 2. Select **Reorder**. A message will display to let you know that there are required fields that need to be completed on the order form.



Screen 6.13: Re-order Sample Message

- 3. Click **OK**. The **Order Entry Form** will display.
- 4. Complete the form to re-order the test or procedure.
- 5. Click **OK**. The order will be placed on the Summary Pane of the Order Entry Worksheet.
- 6. Click on the **Order Entry** icon.



**Screen 6.14: Order Entry Icon** 

7. Click **Submit**. The order will be submitted.

#### Personalize Your Results View

# **How to Change the Time Scale for Viewing Results**

You can change the time scale for the dates in the **Summary View** on a perpatient basis. There are up to four options:

- Days
- Weeks
- Months
- Years

**Note:** Depending on the date specified in the **Since** field, some of the selections in the **Actions** menu may be disabled.

### To change the time scale:

- 1. Display the **Results** chart section.
- 2. In the **Filter** panel on the left side of the screen, select **Summary** from the **Display Format** list.
- 3. In the **Since** group box, select or enter how far back you want to display results.
- 4. From the **Actions** menu at the top of the screen, select **Modify Time Scale** and then choose the interval you want from the available options. You can save the time scale for viewing a patient's results in the **Summary** view of the **Results** chart section. The time scale remains as you have selected for that patient, until you select and save a different interval.

#### **How to Save the Current Time Scale**

- 1. Do one of the following:
  - a. Click the **Save Time Scale** icon on the toolbar.



Screen 6.15: Save Time Scale Icon on Toolbar

- b. From the Preferences menu, select **Save Time Scale**.
- 2. The Save Time Scale icon displays at the top left corner of the Display window to indicate that you have saved a time scale.



Screen 6.16: Save Time Scale Icon on Results Display Window

# **Creating a Temporary Result Selection Filter**

The **Temporary Result Selection** dialog box allows you to select results to be displayed in the view on a one-time or temporary basis. This filter is cleared and not saved after you log off or select another filter.

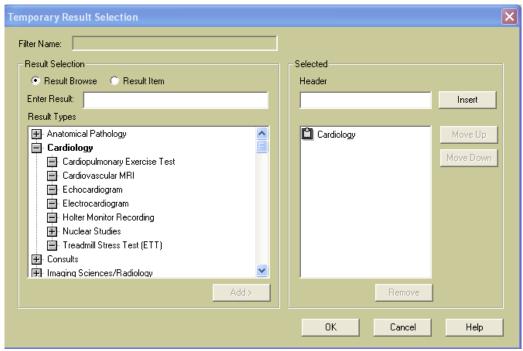
To create a temporary selection filter:

- 1. From the **Result Selection** filter, select **<Temporary Selection...>**. The **Temporary Result Selection** window displays.
- 2. In the **Result Types** group box, do one of the following:
  - a. Click **Result Browse**. The **Browse** shows a tree structure of result groups and items. Select the group or item you want included in the filter. To select sequential groups or items, hold down Shift and click on each choice. To select non-sequential groups or items, hold down Ctrl and click on each choice.

- b. Click **Result Item**. Enter part or the entire name of the item you want to include in the filter. When you enter part of the name and pause, an alphabetical list of items that begin with the characters you entered displays in the browse window.
- 3. The **Add** button is activated if results exist for the category and time frame selected.
- 4. Click **Add** to place the selected item(s) in the **Selected** list. Multiple categories can be selected when creating Temporary Result Selection filters. To delete any groups or items from the **Selected** list, select the category or item and click **Remove.**

Be sure to pick all relevant orders or components when building filters, or useful results may be overlooked.

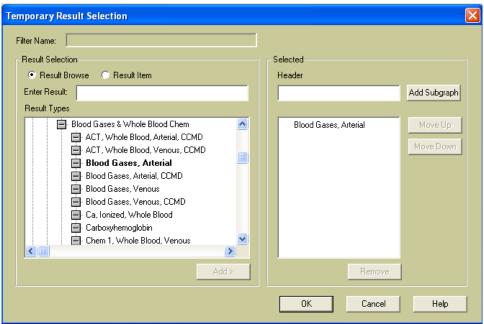
- 5. Click **OK** when all the categories or result types needed are selected.
- 6. Results for the **Temporary Selection** filter, that fall within the date range on the **Since** filter, will display.



**Screen 6.17: Temporary Result Selection Window** 

# **Creating a Temporary Graph**

The **Temporary Result Selection** dialog box also allows you to create a graph to be displayed on a one-time or temporary basis. The temporary graph filter is cleared, and not saved after you log off or select another filter.



Screen 6.18: Temporary Result Selection Dialog Box - For Temporary Graph

### To create a temporary graph filter:

- 1. Display the **Results** chart section.
- From the Filter panel, select < Temporary Graph...> from the Result Selection drop-down list. The Temporary Result Selection dialog box opens.
- 3. In the **Result Selection** group box, do one of the following:
  - a. Click **Result Browse**. The **Browse** shows a tree structure of result groups and items. Select the group or item you want included on the graph. To select sequential groups or items, hold down Shift and click on each choice. To select nonsequential groups or items, hold down Ctrl and click on each choice.
  - b. Click **Result Item**. Enter part or the entire name of the item you want to include in the filter. When you enter part of the name and pause, an alphabetical list of items that begin with the characters you entered displays in the browse window.
- 4. Select a category or item and click **Add** to place the selected items(s) in the **Selected** list. To delete any items from the **Selected** list, click **Remove**.

- 5. Optionally, to create more than one sub-graph, enter a name in the **Header** field and click **Add Subgraph**. Position the header above the items in that sub-graph by clicking **Move Up** or **Move Down**.
- 6. Click **OK** to save the temporary graph and return to the Results chart section.

# **Setting Preferences for Viewing Results**

The **Preference** menu is found on the upper toolbar. This will open the **Personal Results View Options** dialog box which allows you to set up customized, personal preferences for the **Results** chart section. By setting your preferences, you can see the information important to you in the **Results** chart section. The three tabs in this dialog box are the:

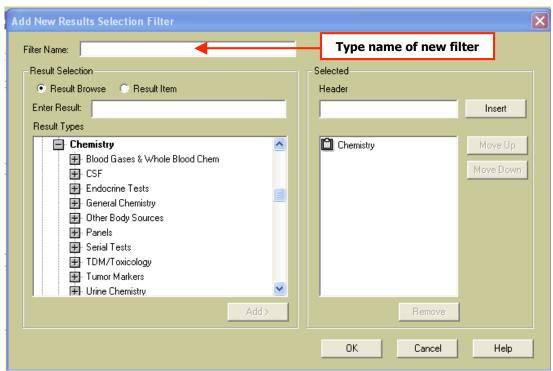
- **Result Selection** tab used to create and maintain filters for the types of results you want to view.
- Graph Selection tab used to create graph filters.
- **Display Format** tab used to specify the default result selection filter and display format for the chart section.

#### **Results Selection Tab**

The **Result Selection** tab of the **Personal Results View Options** dialog box displays the current result selection filters. In this dialog box, you can add, change, or delete filters, and choose a default filter for when you display the **Results** chart section. If you do not choose a default filter, the filter **All** (which cannot be deleted or modified) is the default. You can create a new filter and make it the default, or you can make an existing filter the default.

#### To add a result selection filter:

- 1. From the **Preferences** menu, select **Results**. The **Personal Results View Options** dialog box opens.
- 2. Click the **Result Selection** tab.
- 3. To create a new filter, click **Add New**. The **Add New Results Selection Filter** dialog box opens.
- 4. Type a name for your new results filter in the **Filter Name** field.

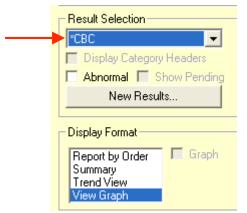


Screen 6.19: Add New Results Selection Filter Window

- 5. In the **Result Selection** group box, do one of the following:
  - a. Click **Result Browse**. The **Browse** shows a tree structure of result groups and items. Select the group or item you want included in the filter. To select sequential groups or items, hold down Shift and click on each choice. To select non-sequential groups or items, hold down Ctrl and click on each choice.
  - b. Click **Result Item**. Enter part or the entire name of the item you want to include in the filter. When you enter part of the name and pause, an alphabetical list of items that begin with the characters you entered displays in the browse window.
- 6. Select a category or item and click **Add** to place the selected item(s) in the **Selected** list. You can pick multiple items to include in the filters. To delete any groups or items from the **Selected** list, select the category or item and click **Remove**.
- 7. Click **OK** to return to the **Result Selection** tab.
- 8. If you want to make the new filter the default, click **Set as Default**.
- 9. Click **Close** to save the filter and return to the **Results** chart section. The new filter appears in the **Result Selection** drop-down list in the **Filter** panel. If you selected the filter as the default, it will be used the next time you log on and display the **Results** chart section.

# **Building Graph Filters**

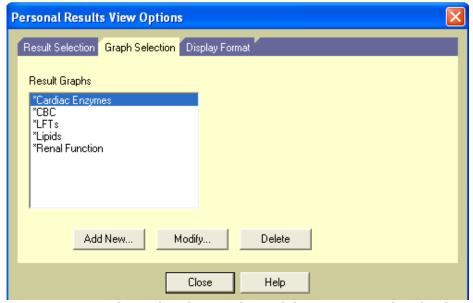
The **Graph Selection** tab in the **Personal Results View Options** dialog box allows you to create graph filters to graph single or multiple results.



Screen 6.20: Result Selection Drop-Down List Displaying Asterisk

The graph filters you add are marked with an asterisk in the Result Selection drop-down list on the View Control Panel. When you select a graph filter, the **Display Format** list includes the **View Graph Option**.

These filters are available for all patients, and will persist across all logon sessions. You can also edit and delete filters that have already been created.



Screen 6.21: Personal Results View Options Dialog Box – Graph Selections Tab

# **Create or Modify a Graph Filter**

The **Graph Filter** dialog box allows you to do the following:

- Create a permanent graph filter.
- Modify an existing graph filter.

The title of the box indicates the function you have selected – either **Add New** or **Modify**. If you are modifying an existing filter, you can change an existing graph filter's items. If you change the graph filter's name, you are actually making a copy of the existing filter; the original filter remains unchanged.



Screen 6.22: Add / Modify Graph Filter Dialog Box

# **How to Create a Graph Filter**

- 1. Display the **Results** chart section.
- From the Preferences menu, select Results. The Personal Results View Options dialog box opens.
- 3. Click the **Graph Selection** tab.
- In the Graph Selection tab, click Add New. The Add Graph Filter dialog box opens.
- 5. Enter a name for the filter. The name must be less than 24 characters, and cannot include an "\*" (asterisk) as the first character.
- 6. In the **Result Selection** group box, do one of the following:

- a. Click **Result Browse**. The **Browse** shows a tree structure of result groups and items. Select the group or item you want included in the filter. To select sequential groups or items, hold down Shift and click on each choice. To select non-sequential groups or items, hold down Ctrl and click on each choice.
- b. Click **Result Item**. Enter part or the entire name of the item you want to include in the filter. When you enter part of the name and pause, an alphabetical list of items that begin with the characters you entered displays in the browse window.
- Select a category or item and click **Add** to place the selected item(s) in the **Selected** list. To delete any groups or items from the **Selected** list, select the category or item and click **Remove**.
- 8. Optionally, to create more than one sub-graph, enter a name in the Header field and click **Add Subgraph**. Position the header above the items which belong to that sub-graph by clicking **Move Up** or **Move Down**.
- 9. Click **OK** to return to the **Personal Results View Options** dialog box.
- 10. Click **Close** to save the filter and return to the **Results** chart section.